All residents living in the boroughs of Barking & Dagenham, Havering, Newham and Redbridge are entitled to use any of the four Reuse and Recycling Centres in the East London Waste Authority.
You can bring THREE types of waste to your local Reuse and Recycling Centre:

1. **Household Waste**
   - Any items generated from households.
   - Items generated from renovation, building or DIY work.
   
   **Q?: Can I bring it to the Reuse and Recycling Centre?**
   **A:** Yes, in reasonable amounts and if it is normal household items that can be reused, recycled and disposed of at the Reuse and Recycling Centres.

2. **Restricted Household Waste**
   - Items or materials that have been generated from domestic building, renovation or DIY work. (Bath tubs, toilets, wash basins, pond materials, windows and doors, structural wood, roofing and flooring materials, rubble, soil and asbestos.)
   
   **Q?: Can I bring it to the Reuse and Recycling Centre?**
   **A:** Yes, in limited amounts, but you can only bring it to the Reuse and Recycling centre of the borough in which you live. You must contact your local council for authorisation first. Please be aware that authorisation will not necessarily be given and you should allow 48 hours for a response.
   
   For a full list of restricted items, please see www.eastlondonwaste.gov.uk

3. **Trade Waste**
   - Any items or materials that have been generated from a trade/commercial venture, utility or service activity, whether or not for profit.
   - Anyone carrying waste of this kind should be in possession of a valid waste carriers licence.
   
   **Q?: How do I find out the latest information regarding where to dispose of trade waste?**
   **A:** Please visit www.eastlondonwaste.gov.uk
Before coming to the Reuse and Recycling Centre

- Ensure that you separate materials into different types to enable us to reuse and recycle as much as possible such as small electricals, textiles, hard plastics, metal, ceramics, glass, oil, wood, paint, garden waste (without bags), etc. Further details available online at www.eastlondonwaste.gov.uk

- Ensure that you have obtained permission for any restricted waste

- Make sure you bring your current Council Tax Bill or Driving Licence as proof that you live in Barking & Dagenham, Havering, Newham or Redbridge

- Ensure that your recycling is free of contamination, for example:
  - **Cardboard** - polystyrene any other material must be removed
  - **Sand and soil** - please refrain from tipping bags with the material
  - **Hardcore** - any suspected asbestos you must ask member of staff to help identify
  - **Black bag waste** - must contain general household waste only

  *Please do not put any items that can be recycled on site in the ‘Non-Recyclable’ area. Ask a member of staff for advice and assistance if you are unsure.*

During your visit to the Reuse and Recycling Centre

- Take note of the height barriers at the entrance to each site. All vans or cars with trailers should follow signs to access the site via the weighbridge.

- Wear strong shoes and suitable clothing, including gloves to protect from cuts and grazes

- Follow the one way system in operation at all sites

- Adhere to the speed limit of 5 mph

- Carry heavy items with care or ask site staff for assistance

- Keep children and pets in the car at all times

Offensive behaviour

Our staff are on site to help you. Anyone exhibiting threatening, abusive or violent behaviour on site may be denied use of all Reuse and Recycling Centres operated by Renewi.

*Please be aware that our sites operate with the use of CCTV to protect our staff. Details of any offensive behaviour will be passed on to the relevant local authority and if the behaviour persists, the police will be informed.*
What can I bring to the Reuse and Recycling Centre and what happens to it?

Items for reuse

We collect some specific items to be reused at the Reuse and Recycling Centres. This means that your unwanted items are passed on to others who need them. Reuse is even more environmentally friendly than recycling and can have a beneficial effect on the local community, creating jobs and generating funds for local charities.

Items for recycling

We collect over twenty different types of material for recycling at the Reuse and Recycling Centres. Recycling means that materials which would otherwise have been thrown away can be made into useful products again and again. By recycling, you are contributing to a cleaner, greener East London, as well as saving energy and raw materials and reducing the amount of waste which needs to be sent to landfill at a higher cost to your local authority.

General Waste

General waste which cannot be reused or recycled on site is accepted and should be placed in the general waste shed. Where possible, this waste is processed by our Mechanical Biological Treatment Facility which extracts some recyclable materials and turns the remaining waste into alternative fuel.

Asbestos and Hazardous Chemicals

If you have chemicals or asbestos (less than 11.5 m²), please call the City of London Corporation Hazardous Waste Collection and Disposal Service, for a free home collection, on 020 7332 3433.

Alternatively, double bagged, wetted asbestos can be disposed of at Jenkins Lane (0208 9113194), Gerpins Lane (01708 225 723) and Frizlands Lane (0208 227 2617) with authorisation from the relevant site weighbridge. You must call the site in advance to book in your visit; and note that asbestos is not accepted at Chigwell Road Reuse and Recycling Centre. Staff will open the container for you to deposit your material and do not handle this on your behalf.
Bikes are sorted and refurbished by local charities for donation or resale at low cost.

Books are donated to local charities for resale at low cost.

Furniture is sold on at low cost by charities. (Soft furnishings must have fire labels still attached).

Paint is donated to a charity which sorts and sells it at low cost.

Reusable shoes and textiles are donated or sold on by charities.

Printer Cartridges are sent back to the manufacturers to be refilled and re-used.

Empty gas bottles are sent back to the distributor for reuse.

We may introduce the collection of new materials in the future.

For further information about this and the recycling and reuse charities we work with please visit www.eastlondonwaste.gov.uk
What materials are collected for recycling at the Reuse and Recycling Centres?

The following materials can be recycled at the centres. All items for recycling should be clean and dry wherever possible.

<table>
<thead>
<tr>
<th>Recycling</th>
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</tr>
</thead>
<tbody>
<tr>
<td>cardboard</td>
<td>mixed paper &amp; card</td>
<td>cartons</td>
<td>hard plastics</td>
<td>plastic bottles</td>
<td>plastics</td>
<td>mixed glass bottles &amp; jars</td>
<td>foil trays</td>
</tr>
<tr>
<td>tvs &amp; monitors</td>
<td>small appliances</td>
<td>large appliances</td>
<td>fridges &amp; freezers</td>
<td>fluorescent tubes</td>
<td>batteries</td>
<td>cooking oil</td>
<td>garden waste</td>
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</tbody>
</table>
Can I come to the centre in a van or with a trailer?

You may bring a van or trailer to the site, please follow the signs to access the site via the weighbridge. If you are using a van or trailer to bring Restricted Household Waste, please ensure that you obtain the appropriate authorisation from your local authority first.

Can I take items away from the Reuse and Recycling Centre?

All items deposited at the sites are the property of Renewi and must not be removed.

What ID do I need to bring with me to the Reuse and Recycling Centre?

A current Council Tax Bill or Driving Licence are the only forms of identification accepted at the site. If you do not bring one of them you may be charged to use the site. If you are unable to provide either form of ID, please call 0800 389 9918.

Where can I get further information?

- **Renewi**
  0800 389 9918

- **London Borough of Barking and Dagenham**
  www.lbbd.gov.uk

- **London Borough of Havering**
  www.havering.gov.uk

- **London Borough of Newham**
  www.newham.gov.uk

- **London Borough of Redbridge**
  www.redbridge.gov.uk

- **ELWA**
  enquiries@eastlondonwaste.gov.uk
Where are the Reuse and Recycling Centres and when are they open?

For bank holiday opening hours or further information please contact Renewi on 0800 389 9918.

www.eastlondonwaste.gov.uk

Chigwell Road RRC
Chigwell Road
Woodford Bridge
Essex IG8 8PQ

Opening hours:
Mon - Fri 07:30 - 16:30
Sat - Sun 08:00 - 16:00

NO TRADE ACCEPTED

Frizlands Lane RRC
Rainham Road North,
Dagenham Essex
RM10 7HX

Opening hours:
Mon - Fri 07:30 - 16:30
Sat 07:30 - 16:00
Sun 08:00 - 16:00

Last entry to site will be 15 minutes before closing to allow time to tip. Any vehicles arriving later may be refused entry.

N.B. Card payments accepted only. No cash please.